

Employment Opportunity Announcement

Position: Traveling Financial Experience Specialist

Department: SW Market Financial Centers (Counties: Tipton, Fayette and Shelby)

Date Announced: February 7, 2020

Deadline for Receipt of Request Forms: February 14, 2020

Position Description: The Financial Experience Specialist (FES) serves in a dual purpose role supporting both customer relationship development and transaction processing. The FES uses active listening skills to recognize customer needs for additional products or services while delivering outstanding service. Exercises some independent judgment under moderate supervision. Provides "Welcome Home" experience to customers and teammates.

Qualifications: Excellent customer/employee relationship skills, knowledge of Bank products, team worker, problem solving skills and basic computer skills. A minimum of two years CSA and/or CSR experience is preferred.

Working Conditions: Available to work Monday thru Thursday 8 am to 5 pm; Friday 8 am to 6:00 pm. Serves in FES relief status until placed full time status. Eligible for benefits.

Application Procedure: Interested employees may obtain an Employment Opportunity Request Form from the Human Resources Office. Completed forms must be submitted to the Human Resources Office no later than 5:00 PM CST on 02/14/2020. All interested employees will be notified of the disposition of their requests.

Wage Level: \$12.00 to \$15.00

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